

**Heron, Andrew**

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**From:** Legassick, Bill  
**Sent:** 01 June 2017 16:10  
**To:** Heron, Andrew  
**Subject:** RE: Arrival of Kitchens and Deliveroo Company on Valmar Trading Estate

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Andrew

Further to your email, I would like to expand of my “prevention of a public nuisance” representation. The complaints from the residents are relating to safety, noise and security. In respect of noise to reduce the impact of the deliveries from the use of motorbikes, I suggest that a condition is imposed on any licence, that the sale of alcohol as food deliveries, be carried out by non – motorised modes of transport.

**Bill Legassick**  
**Principal Environmental Health Officer**

Postal address: Southwark Council | Environmental Protection Team | Regulatory Services | 3rd Floor Hub 1 | PO Box 64529 | London | SE1P 5LX.

Office address (By appointment only): Southwark Council | Environmental Protection Team | Regulatory Services | 3rd Floor Hub 1 | 160 Tooley Street | London | SE1 2QH

Tel: 020 7525 4253 | Fax: 020 7525 5705 | e mail: [Bill.Legassick@southwark.gov.uk](mailto:Bill.Legassick@southwark.gov.uk)

visit: <http://www.southwark.gov.uk/air-quality>



Please consider the environment - do you really need to print this email?

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**From:** Heron, Andrew  
**Sent:** Tuesday, May 30, 2017 1:14 PM  
**To:** Legassick, Bill  
**Subject:** RE: Arrival of Kitchens and Deliveroo Company on Valmar Trading Estate

Dear Bill,

Thank you for your email, the contents of which are noted.

Whilst I accept that you have made representation within the consultation period, can I please ask that you expand on the representation you have made. You need to state under which licensing objective you are making the representation (clearly public nuisance, but just needs to say so) and list what the concerns are. Please just expand upon and formalise your current one-liner.

I look forward to hearing from you. Thank you in advance.

Regards,

Andrew Heron  
Principal Licensing Officer  
London Borough of Southwark  
Regulatory Services – Environment & Leisure  
020 7525 5767

**Address:** Licensing Unit, Hub 1, Floor 3, 160 Tooley Street, London, SE1 2QH  
**Switchboard:** 020 7525 5000  
**Website:** [www.southwark.gov.uk](http://www.southwark.gov.uk)

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**From:** Legassick, Bill  
**Sent:** Tuesday, May 23, 2017 6:07 PM  
**To:** Regen, Licensing  
**Cc:** Franklin, David; Lambert, Matthew; Heron, Andrew  
**Subject:** FW: Arrival of Kitchens and Deliveroo Company on Valmar Trading Estate

Dear Sir / Madam

Following the emails from below, I would like to make a representation to request that a condition is placed on any granted licence, that all deliveries containing alcohol to be made by non – motorised transport.

**Bill Legassick**  
**Principal Environmental Health Officer**

Postal address: Southwark Council | Environmental Protection Team | Regulatory Services | 3rd Floor Hub 1 | PO Box 64529 | London | SE1P 5LX.

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**From:** Franklin, David  
**Sent:** Tuesday, May 23, 2017 4:34 PM  
**To:** Lambert, Matthew  
**Cc:** Legassick, Bill  
**Subject:** FW: Arrival of Kitchens and Deliveroo Company on Valmar Trading Estate

Hi Matt,

This was the response I sent to the Ward Councillor, from a licensing perspective the deliveries are only up to 23:00 hours so will only relate to alcohol, we don't licence hot food between 5am and 11pm.

I think the other RAs are not particularly concerned as the terminal hour is not late and they have offered some conditions regarding the deliveries.

I have copied Bill in, he is back in the office later today so he can advise if he intends to submit an EPT representation on noise from the deliveries.

Regards

David

David Franklin  
Team Leader Licensing  
Regulatory Services

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**From:** Williams, Kieron  
**Sent:** Thursday, May 04, 2017 12:45 AM  
**To:** Franklin, David  
**Cc:** Heron, Andrew  
**Subject:** RE: Arrival of Kitchens and Deliveroo Company on Valmar Trading Estate

Thanks David,

Very helpful

Best wishes,

**Cllr Kieron Williams**  
Chair of Camberwell Community Council  
Labour Councillor for Camberwell Green Ward  
Email: [kieron.williams@southwark.gov.uk](mailto:kieron.williams@southwark.gov.uk)  
Phone: 0796 8989 404  
Twitter: @kieronjwilliams

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**From:** Franklin, David  
**Sent:** Tuesday, May 02, 2017 4:38 PM  
**To:** Williams, Kieron  
**Cc:** Heron, Andrew  
**Subject:** RE: Arrival of Kitchens and Deliveroo Company on Valmar Trading Estate

Hi Kieron,

Yes I believe it is, I attach a copy of their application for your information. The application only relates to the sale of alcohol as food deliveries are not licensable between 5am and 11pm and conditions will not relate to food deliveries. The applicant has included conditions regarding the deliveroo riders but these will only relate to the delivering alcohol.

Residents have until the 23<sup>rd</sup> May to make representations, the representations can only be accepted if they relate to the sale and delivery of alcohol and the representations must be come under one or more of the licensing objectives:

- The prevention of crime and disorder
- The prevention of public nuisance
- Public safety
- The protection of children form harm.

Residents cannot put in representations on behalf of others unless they have written permission to do so from the other residents, however it can be better if residents each put in their own representation as their concerns and evidence may differ from each other and helps prevent individual concerns being missed from a collective response.

The email address for representations to be made is [licensing@southwark.gov.uk](mailto:licensing@southwark.gov.uk)

Ward Councillors may also submit representations if they are concerned that the granting of the premises licence will have a detrimental impact on their constituents with regard to the licensing objectives.

I have copied in the licensing case officer Andrew Heron, Andrew will contact the resident and advise on the licensing application, please contact Andrew if you have further queries as he be more familiar with the application as it proceeds through the licensing process.

There may be other business on the industrial estate who do provide hot food deliveries after 11pm so I will ask a licensing officer to visit the area after 11pm while on the night time economy team to see if other premises require a premises licence for delivery of late night refreshment.

Kind regards

David

David Franklin  
Team Leader Licensing  
Regulatory Services

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**From:** Williams, Kieron  
**Sent:** Tuesday, May 02, 2017 2:44 PM  
**To:** Franklin, David  
**Subject:** RE: Arrival of Kitchens and Deliveroo Company on Valmar Trading Estate

Hi David,

Can I also check if this licence application is related to this case?

<http://app.southwark.gov.uk/licensing/LicPremisesAppliedDetails.asp?systemkey=858527>

Best wishes,

**Cllr Kieron Williams**  
Chair of Camberwell Community Council  
Labour Councillor for Camberwell Green Ward  
Email: [kieron.williams@southwark.gov.uk](mailto:kieron.williams@southwark.gov.uk)  
Phone: 0796 8989 404  
Twitter: @kieronjwilliams

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**From:** Williams, Kieron  
**Sent:** Tuesday, May 02, 2017 1:12 PM  
**To:** Bevan, Simon; Franklin, David; Talbot, Martin  
**Cc:** Members Enquiries; Flynn, Tom; Dixon-Fyle, Dora; HARMAN, Harriet  
**Subject:** FW: Arrival of Kitchens and Deliveroo Company on Valmar Trading Estate

Simon/David/Martin,

Please see below the complaint I have received from local residents about the recent set up of hot food delivery business on the Valmar Road trading estate. I would be grateful if you could investigate this complaint to establish if the businesses in question have appropriate planning and licensing consents and what actions can be taken to prevent these adverse impacts on local residents and also on road safety around the school.

This does not seem to me to be an appropriate location for this kind of business with its delivery model based on what must be tens of thousands of motorbike trips a year.

Best wishes,

**Cllr Kieron Williams**

Chair of Camberwell Community Council  
Labour Councillor for Camberwell Green Ward  
Email: [kieron.williams@southwark.gov.uk](mailto:kieron.williams@southwark.gov.uk)  
Phone: 0796 8989 404  
Twitter: @kieronjwilliams

[REDACTED]  
**Sent:** Monday, May 01, 2017 11:20 AM  
**To:** Williams, Kieron  
**Subject:** Arrival of Kitchens and Deliveroo Company on Valmar Trading Estate

This letter is on behalf of a number of residents on the East side of Valmar Road SE5 9NG, which backs onto the Valmar Trading estate. We are deeply concerned about the recent arrival on the estate of a number of pizza, warm-up, and other kitchens, housed in apparently temporary buildings and associated with the Deliveroo company. This has taken us very much by surprise as there was no prior notification regarding any application for planning permission. Previously, such notifications have always been served prior to any developments on the estate which might affect us.

For several weeks now, the new kitchens, have been operating from between approximately 5.30pm and midnight every evening, and from about midday at weekends. During these hours there is a constant stream of Deliveroo motorbikes driving at speed into and out of the estate. This considerable increase in the volume of traffic is highly disruptive throughout the street, and has various implications as described below.

**Safety.** The increased traffic potentially increases hazards in road safety. One resident has reported that recently she was nearly hit when a Deliveroo motor scooter mounted the corner of the curb when leaving the estate. We have also noticed in the last week that the Estate's pedestrian rather than vehicle gate is being left open for the riders to enter and exit. This means they are actually riding along one section of pavement, which is concealed by a wall, then crossing another section where they could very easily collide with pedestrians. A further consideration, is that the estate is directly opposite Crawford Primary School, and that there are sometimes children still around for After-School Clubs etc. by the time Deliveroo's activities begin.

**Noise**

The sound made by the motorbikes is relentless, impinging especially on those of us living near the gates to the trading estate. Some neighbours are, we understand, experiencing disturbed sleep as a consequence. If the noise continues, it will also make it impossible for any of us to enjoy our gardens, terraces or open windows during the summer evenings and weekend afternoons.

**Security:** The constant flow of traffic means that the electronic gates to the trading estate are now open at weekends and throughout every evening until midnight. Prior to the installation of these gates a few years ago, a significant number of our houses were burgled, being accessed through back gardens via the estate. We are all very concerned that this problem could now recur. Some residents have also been upset in recent weeks by Deliveroo riders loitering and sitting on walls in front of their homes

We would very much appreciate your giving this distressing and possibly dangerous situation your urgent attention. We feel that the location of the kitchens and associated traffic is quite inappropriate on a residential street such as this. We would ask that the kitchens be relocated, or at least the access arrangements changed. (The kitchens are somewhere near the back of the Denmark Hill Co-op where estate might be accessed via a commercial rather than residential area). Failing either of these solutions, the introduction of safety, speed and noise reducing measures would need to be thoroughly examined.

As previously mentioned, this letter is on behalf of a number of residents in addition to ourselves. Those of 12 households in the Street have so far told us they would like sign a letter about these concerns. We are in the process of organising a hard copy of this letter with a view to collecting these signatures, but in view of the seriousness of our concerns do not want to delay drawing these to your attention. We would be grateful for any help you could give us with this and look forward to hearing from you.

Yours sincerely

[Redacted signature]

[Redacted signature]

[Redacted signature]

CC. Rt Hon Harriet Harman QC MP

Councillor Tom Flynn

Councillor Dora Dixon-Fyle MBE